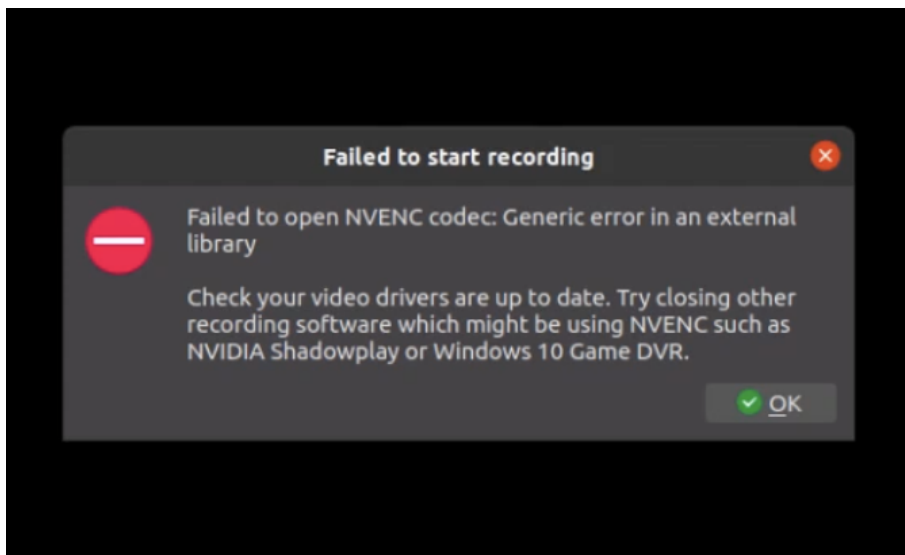# OBS Studio NVENC codec error
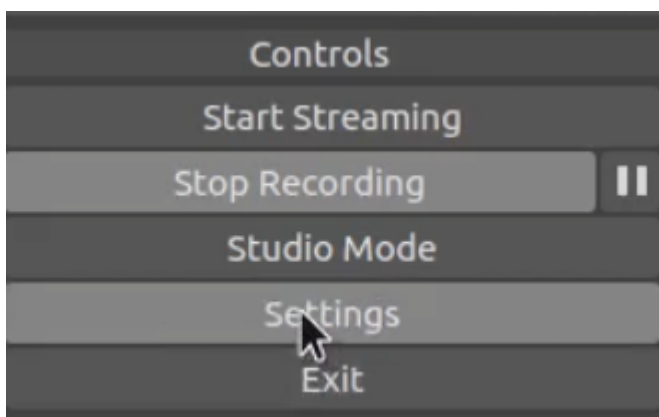
Go through the information given below if you get an error as shown below while pressing the start recording button for the first time:

Error: Here, the message says that *Failed to open NVENC codec: Unknown error occurred. Please check your video drivers are up to date.*
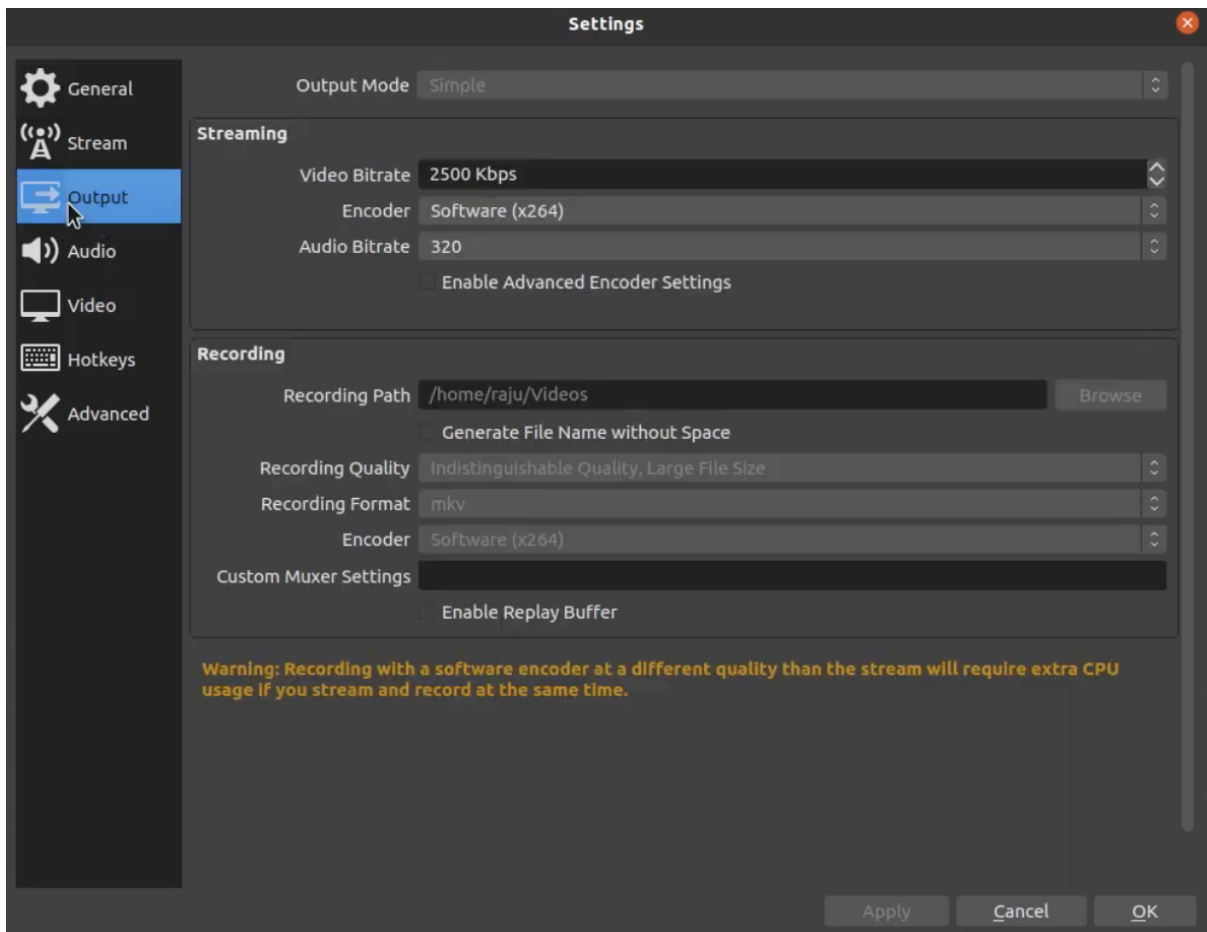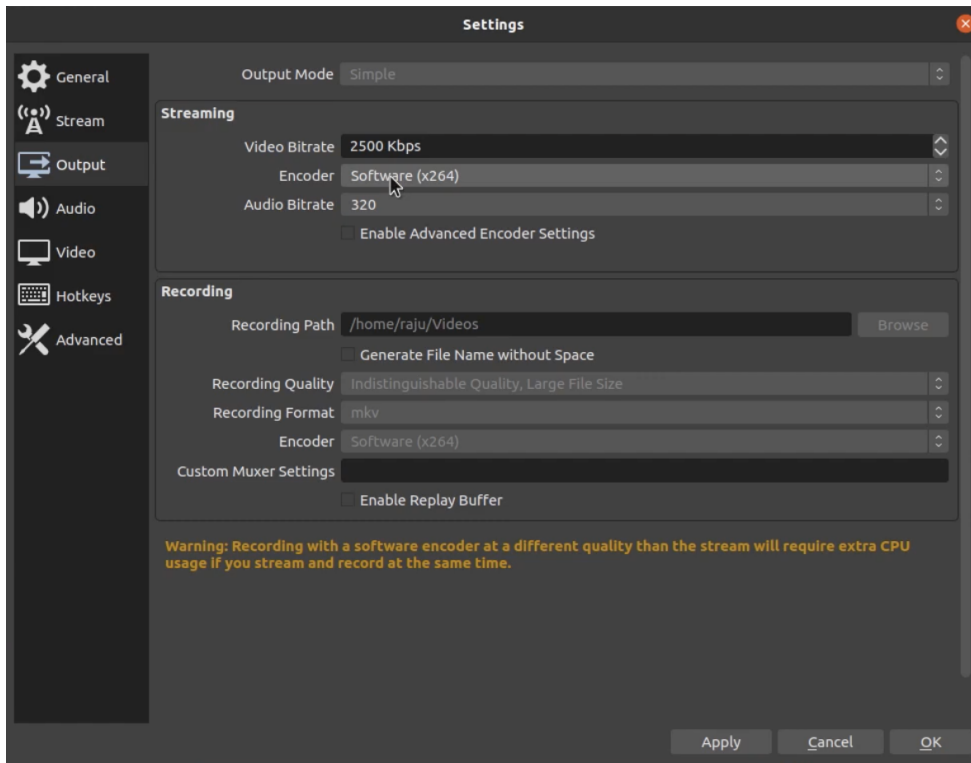

Solution:
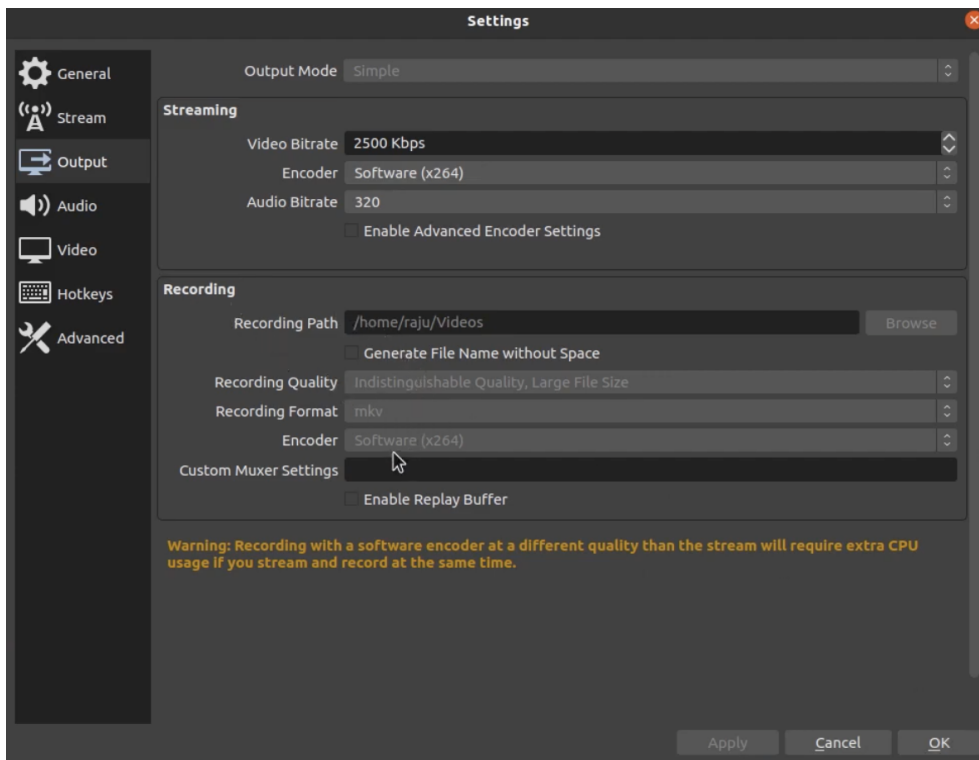1. Click on the **Settings** button on the bottom right corner.

2. Click on the **Output** tab in the Settings Dialog box.

3. Under **Streaming** section change **Encoder** >> **Hardware (NVENC)** to **Software (x264)** by clicking on the dropdown.

4. Same way under the **Recording** section change **Encoder** >> **Hardware (NVENC)** to **Software (x264)** by clicking on the dropdown.

5. Finally click on the **Apply** button and then on the **OK** button at the bottom right corner to save the settings.